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BSM Terms and Conditions

RETURN POLICY

All returns must be traceable to customer purchase orders and BSM production lot. Returns that are not or are unable to be identified by purchase order and lot numbers will not be accepted. Columns returned beyond the warranty period will be quoted for repair or replacement.

WARRANTY POLICY

BSM warrants its products to be free from defects in material and workmanship for a period of 12 months from the date of manufacture. The stated timeframe is BSM's standard warranty, and supersedes any supplier document or related flow down supplier requirements.

The obligation of BSM North America under this warranty is limited to making good at our factory any product which shall, after delivery of such product to the original purchaser, be returned to us and after examination be determined to have been defective.

This warranty does not cover any labor charges for replacement of any parts, adjustments, repairs, or any other work done in connection with the use of such products.

This warranty does not apply to any product which has been modified or altered outside of our factory in any way so as to affect its stability, nor which has been subjected to misuse, negligence, or accident.

DISCLAIMER STATEMENT

BSM offers a 12 month warranty. It is up to the equipment manufacturer and end users to define a maintenance or replacement schedule specific to their application. It is also up to the equipment manufacturer and end users to define safety practices for routine inspections to ensure products are functioning as intended. It is also equipment manufactures and end users responsibility to determine if applications are appropriate for products used.

It's the purchaser of our product directly, that holds the responsibility to flow these terms and conditions down to end users.